

i2 ChartReader 8 Release Notes

Version 8.0.1
June 2009
Part Number: 2217
Issue No. 1

i2 ChartReader 8 is the freely distributable, web-enabled, application that allows you to display, search and print your *i2 Analyst's Notebook* charts.

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What's New in This Release?

The following new and updated features have been included in *ChartReader 8*:

- Reveal hidden functionality supports a new default mode to reveal hidden items as grayed items
- Theme line icons can now be displayed as you pan across theme lines
- Custom icons are now embedded within charts
- Over 100 new icons have been added in response to customer requests

Release Contents

The following table summarizes the *ChartReader 8* releases:

Version	Release Date
<i>i2 ChartReader 8.0.1</i>	June 2009

Notes for Existing ChartReader Users

Upgrading ChartReader 7 to version 8

Please note that *ChartReader 8* replaces an installation of *ChartReader 7*. It is not possible to run version 7 and version 8 simultaneously on the same computer.

Compatibility with previous versions

Analyst's Notebook 6 and *7* charts can be opened in *ChartReader 8*.

Link Notebook 5 charts can be opened in *ChartReader 8*.

System Requirements

For latest details on system requirements, supported operating systems and any other additional requirements check the i2 Web site:

- For customers in North and South America:
www.i2inc.com/support/system_requirements/
- For customers in the UK or the Rest of the World:
www.i2.co.uk/Products/an8system.asp

At release these are the supported operating systems for *ChartReader 8*:

Operating System

Desktop Operating Systems

Windows Vista Business/Enterprise/Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later

Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

Windows 2000 Professional SP4 or later

Server Operating Systems offering thin client environments

Windows Server 2008 x86 (32-bit) and x64 (64-bit) with Terminal Services enabled

Windows Server 2003 Standard/Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later with Terminal Services enabled

Windows Server 2003 R2 Standard/Enterprise x86 (32-bit) and x64 (64 bit) SP2 or later with Terminal Services enabled

Windows 2000 Server/Advanced Server SP4 or later

All server operating systems are also supported with Citrix MetaFrame Presentation/Xen App Server 4.0 or later

ChartReader is supported on Western Europe & USA, Central Europe, Baltic, Cyrillic, Turkic, Arabic, Japanese, Traditional Chinese and Simplified Chinese, regional versions of the supported operating systems.

ChartReader requires that Microsoft .NET Framework 2.0 SP1 or .Net Framework 3.5 is present on the installation system. The version of .Net you require will depend on the operating system you are running. These versions of Microsoft .NET Framework are included on the CD.

ChartReader requires that Microsoft Windows Installer 4.5 is present if the installation system is running Windows Vista or Windows Server 2008.

The printed documentation provided with *ChartReader* is also available electronically in Adobe PDF format. In order to display this documentation, a PDF viewer must be present on the installation system.

Hardware Specification

These are the minimum desktop hardware requirements for *ChartReader 8*:

Requirement

1.4 GHz processor computer

512 MBytes RAM

500 MBytes free disk space for installation, plus space to store chart data (This does not include disk space required for pre-requisites)

XGA capable graphics card (1024 x 768 high color (16 bit)) and color monitor

Mouse or Trackball

USB Port or Parallel Printer Port (for local dongle)

CD-ROM drive or network access (for installation)

For better performance and for running a combination of i2 products a higher specification is recommended:

Requirement

At least 2 GHz processor computer

At least 2 GB RAM

At least 1 GB free disk space for installation plus space to store chart data (This does not include disk space required for pre-requisites). Total disk space requirements depend on number of i2 products to be installed.

SXGA capable graphics card (1280 x1024 high color (16 bit)) and color monitor

Mouse or Trackball

USB Port or Parallel Printer Port (for local dongle)

CD-ROM drive or network access (for installation)

Authorization Information

ChartReader does not require a dongle permit in order to run.

Notes for existing Link Chart Reader users

ChartReader 8 can be installed on the same computer as *Link Chart Reader 5*.

Notes for existing i2 ChartReader 6 users

ChartReader 8 can be installed on the same computer as *ChartReader 6*.

Installation

Before installing *ChartReader* please check that your system meets all the system requirements.

Installation Steps

Using Setup.exe

To install *ChartReader*:

1. Close all applications that you might have open.
2. Insert the product CD into your computer's CD drive.
The installation will start automatically. If it does not start automatically, you need to browse to the CD to run *Setup.exe* in the folder *i2 ChartReader 8*.
3. Follow the prompts to complete the installation.

The following shortcut will be installed:

i2 ▶ i2 ChartReader 8	Start <i>ChartReader</i>
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Advanced Installation Options

Advanced options for installing this product are described in the *i2 Products Packaging and Deployment Guide*. This explains how to perform automated and silent installs and use the advanced features provided by the Windows Installer (MSI), and includes details on customizing installed files, details of third party software installed and language specific files.

Known Limitations

Displaying OLE objects

ChartReader requires the presence of OLE server applications on the computer when displaying OLE objects on a chart. For example, *ChartReader* displays pictures (JPGs or BMPs) using whichever application is registered as an OLE server for picture files on the computer.

On many computers Microsoft Photo Editor, which is part of Microsoft Office 2000 and Microsoft Office XP, is used as the OLE server to display pictures in *ChartReader*. However, Microsoft Photo Editor is not a component of Microsoft Office 2003, which means that *ChartReader* may not be able to display pictures on a computer solely with Office 2003. Office 2003 is provided with Microsoft Office Picture Manager which is unable to act as an OLE server.

There are various solutions to this problem.

- Install Office 2000 or Office XP instead of Office 2003. Photo Editor should be included as part of the Office install.
- Install Photo Editor from the Office 2000 or Office XP CD. Microsoft provide guidelines for how to do this from their Web site:
<http://support.microsoft.com/?kbid=817095>

- If Photo Editor is still on the computer then using the File Types dialog in Office Picture Manager to disassociate Office Picture Manager from pictures may restore Photo Editor as the OLE server for pictures.
- Install a different application that is able to act as an OLE server for pictures. For example JASC Paint Shop Pro can act as an OLE server for pictures.

Printing

The *ChartReader 8* icon set incorporates transparency so that icons may be used on areas of the chart where the background is not white, for example in filled event frames or on top of background items. The printing of these icons is complex and on some older computer and printer combinations there may be problems. In particular, the icons may print incorrectly or printing may be very slow. To overcome these difficulties, two printing options are provided, as described below. These options can be found in the Advanced Printer Setup dialog, which is accessed using the **Advanced** button on either the Printer Setup or Print dialogs.

- Always Simulate Transparent Icons
This option uses an alternative, simpler means of printing transparent icons. Try this option if the icons do not appear correctly. Printing will be slower using this option.
- Use Basic Icon Drawing
This option uses a very basic means of printing icons. Try this option if the icons do not appear correctly or if printing is too slow. Printing will not include any transparency using this option and therefore icons will always have a white square surround.

Error when ChartReader is embedded in more than one tabbed Internet Explorer 7 web page. (# 29362)

Reported:6.0.55

If more than one web page containing the embedded *ChartReader* is loaded in a tabbed Internet Explorer 7, an error occurs when one of the tabs is closed.

Window size is not retained on exit (# 28297)

Reported:7.0.0

The size and position of the *ChartReader* window is not retained when the application is closed.

Windows Vista Known Limitations

Known issues with *ChartReader* operating on Windows Vista are as follows:

Some third party components are not fully supported on Vista (#31000)

Not all of the third party components that are installed and used by *ChartReader* are claimed to be supported on Vista by their suppliers. As they become available i2 will include supported versions of third party applications in future releases. Unless stated in the known issues below the third party components have not shown to cause issues.

What's This? Help is not natively supported in Windows Vista (#30396)

Reported:7.0.0

ChartReader uses Windows Help (`winHlp32.exe`) to deliver What's This? Help functionality. Microsoft is not shipping Windows Help with Vista. You can download a compatible version of Windows Help from Microsoft Download site <http://go.microsoft.com/fwlink/?LinkId=82148>.

More information can be found on Microsoft Knowledge Base <http://support.microsoft.com/kb/917607>

OLE representation of a hyperlink as a picture is not displaying correctly on Microsoft Windows Vista (#29882)

Reported:7.0.0

When inserting a hyperlink as an OLE object the entity should display as an Internet Explorer symbol. However in *ChartReader* on Microsoft Vista it displays as a different symbol. The chart item name is suffixed with (Command Line). The entity also exhibit unusual display behavior when zooming.Document Properties do not work on Windows Vista (#30361)

Reported:7.0.0

Some entries in the summary information are not visible on Windows Vista. The 'Description' and 'Origin' sections are not visible through Explorer.

Contacting i2

Technical support is available to anyone whose organization has opted for our annual support program. If you have a question and cannot find a solution in the online help, you can send an e-mail to the i2 Technical Support team.

- For customers in North and South America, e-mail support@i2inc.com.
- For customers in the UK or the Rest of the World, e-mail support@i2.co.uk.

Note: If your i2 software was purchased from one of our distributors, please contact your supplier for technical support.

i2 International and i2 Americas Consulting services work with customers to understand specific requirements and then determine the best methods to get these requirements met through custom development, on-site training, or alignment with the right system integrator or product vendor.

For further information, contact your i2 supplier, or visit the i2 Web site at: www.i2group.com.