

# i2 ChartReader 7

## Release Notes

Version 7.0.7  
June 2007  
Part Number: 1320  
Issue No. 1

*i2 ChartReader 7* is the freely distributable, Web-enabled, application that allows you to display, search and print your *i2 Analyst's Notebook* charts.

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### Contents

|                             |   |
|-----------------------------|---|
| What's New In This Release? | 2 |
| System Requirements         | 3 |
| Authorization Information   | 4 |
| Documentation               | 4 |
| Installation                | 5 |
| Known Limitations           | 7 |

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## What's New In This Release?

The following table summarizes the *ChartReader 7* releases:

| Version                     | Release Date |
|-----------------------------|--------------|
| <i>i2 ChartReader 7.0.7</i> | June 2007    |

### New Features

The following new and updated features have been included in *ChartReader*.

#### Chart Cover Sheet

The Cover Sheet displays chart summary information including chart custom properties before the chart is opened. This allows you to see important information such as the chart's classification before you decide to open it.

#### Icon Shading

Shaded Icons defined in *Analyst's Notebook* are displayed in *ChartReader*. The icon color adds more visual impact to your charts.

#### Printing Headers and Footers

You can print any of the chart summary properties, custom properties, and auto-generated details in the headers and footers of all your chart pages. For example, you can label all your pages with the print date, a version number, the author and chart title. You can also choose where in the headers and footers this information is printed.

#### Hyperlinks

*ChartReader* recognizes all the most common hyperlink types, so you can link to documents on network servers and display Web sites, which may be relevant to your analysis.

#### New Chart Icons

New icons have been added in response to customer requests. The new icons include updated and more comprehensive military icons as well as general additions to the standard icons.

#### Mix of Languages within Charts and Chart Items

Languages using different alphabets may be displayed within the same charts and chart items. For example, a label for a single chart item can contain English, Greek, Russian and Arabic text.

### Notes for existing users

*ChartReader 7* allows you to open *Analyst's Notebook 6* and *Link Notebook 5* charts. However, previous version charts are displayed in *ChartReader 7* using the *Analyst's Notebook 7* image set. You should continue to use previous *ChartReader* versions to view your charts if you wish them to be displayed using the original image set.

It is not possible to view *Case Notebook 5* charts using *ChartReader*.

## System Requirements

These are the recommended system hardware requirements to run only Analyst's Notebook:

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### Requirement

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1.4 GHz processor computer

512 MBytes RAM

500 MBytes free disk space for installation, plus space to store chart data (if not already installed, add: 280 MB for .NET 2 Framework)

XGA capable graphics card (1024 x 768 high color (16 bit)) and color monitor

Mouse or Trackball

USB Port or Parallel Printer Port (for local dongle)

CD-ROM drive or network access (for installation)

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For better performance and for running a combination of i2 products a higher specification is recommended:

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### Requirement

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At least 2 GHz processor computer

At least 1 GB RAM

At least 1 GB free disk space for installation plus space to store chart data (if not already installed, add: 280 MB for .NET Framework). Total disk space requirements depend on number of i2 products to be installed.

SXGA capable graphics card (1280 x1024 high color (16 bit)) and color monitor

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These are the supported operating systems for *ChartReader*.

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### Operating System

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Windows Vista Business/Enterprise/Ultimate x86

Windows XP Professional x86 SP 2

Windows 2000 Professional SP 4

Windows 2000 Server/Advanced Server SP 4 with Terminal Services optionally with Citrix MetaFrame Presentation Server 4.0

Windows Server 2003 and Windows Server 2003 R2 Standard/Enterprise x86 SP1 with Terminal Services optionally with Citrix MetaFrame Presentation Server 4.0

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*ChartReader* is supported on Western Europe & USA, Central Europe, Baltic, Cyrillic, Turkic and Arabic, regional versions of the supported operating systems.

The initial release will only be supported on English versions of Windows Vista. Support on English versions is limited and there are known issues that we plan to fix in later releases. Support on Western Europe & USA, Central Europe, Baltic, Cyrillic, Turkic and Arabic regional versions of Windows Vista will be available when we release a fully supported version of our products on Vista. *ChartReader* is User Access Control (UAC) compliant.

*ChartReader* requires that Microsoft .NET Framework 2.0 is present on the installation system. A compatible version of Microsoft .NET Framework is included on the CD.

The documentation provided with *ChartReader* is available electronically in Adobe PDF format. In order to display this documentation, a PDF viewer must be present on the installation system. Adobe Reader version 8 is included on the CD.

*ChartReader* interoperates with applications in the following versions of Microsoft Office:

- Office 2003 (all editions)
- Office 2007 (all editions)

*ChartReader* can work with documents created by the following Office versions

- Office 2000 (all editions)
- Office XP (all editions)
- Office 2003 (all editions)
- Office 2007 (all editions)

## Authorization Information

*ChartReader* does not require a dongle permit in order to run.

## Documentation

### Manuals

The following manuals exist for *ChartReader*.

| Document Title                                   | Part Number |
|--|-------------|
| <i>i2 Chart Reader 7 Release Notes</i>           | 1320        |
| <i>Online iLink 7.0.7 Release Notes</i>          | 1403        |
| <i>i2 Chart Reader 7 User Guide</i>              | 1317        |
| <i>i2 Chart Reader 7 Embedding in a Web Page</i> | 1318        |

The product documentation is available as Adobe PDF documents accessible from the Start menu:

#### **i2 ► Documentation ► i2 ChartReader 7 ► Documentation**

i2 user guides are example based and are designed to help users learn how to use the software. You should install the example material so that users can work through the examples. The example material is described below.

**Note:** Please make sure that at least one electronic copy (PDF) of the product documentation is installed in a central location and is accessible to all users.

The *i2 Products Packaging and Deployment Guide* is supplied on the CD in PDF format. The guide location is:

CD:\i2 ChartReader 7\Deployment\Documentation

### Examples

Selections of example charts are provided with *ChartReader*. On a typical installation these examples can be located from:

C:\Documents and Settings\*User Name*\My Documents\i2\i2 ChartReader 7\Example Charts

The example charts can also be accessed from your Start menu under:

**My Documents ► i2 ► i2 ChartReader 7 ► Example Charts**

A variety of examples are provided that illustrate how *ChartReader* can be embedded in web pages. On a typical installation these example web pages are located at:

C:\Program Files\Chart Reader 7\Web Examples

The examples can also be access from your Start menu under:

**My Documents ► i2 ► i2 ChartReader 7 ► Web Examples**

## Online help

Comprehensive online help is available from within *ChartReader* that provides reference information for all of the product's functionality.

## Notes for existing i2 product users

If your organization has a change control policy for installed versions of i2 products, you should contact i2 Support for more information on this subject.

## Notes for existing Link Chart Reader users

*ChartReader 7* can be installed on the same computer as *Link Chart Reader*.

## Notes for existing i2 ChartReader 6 users

*ChartReader 7* can be installed on the same computer as *ChartReader 6*.

## Windows Terminal Services

If you are installing using Terminal Services then you must install using the Add or Remove Programs facility of Control Panel. To complete the installation *ChartReader* users must log off and log on again.

If you are deploying on Citrix you must refer to the *i2 Products Packaging and Deployment Guide* for information on how to publish the application and end user profile information.

## Installation

Before installing *ChartReader*, please check that your system meets all the System Requirements

Please refer to the System Requirements section of these release notes.

## Installation steps

### Using Setup.exe

To install *ChartReader*.

1. Close all applications that you might have open.

2. Insert the product CD into your computer's CD drive.

The installation will start automatically. If it does not start automatically, you need to browse to the CD and run `Setup.exe` in the `i2 ChartReader 7` folder.

3. Follow the prompts to complete the installation.

The installer will install the following shortcuts:

|  |   |
|--|---|
| <b>i2 ► i2 Chart Reader 7</b>                | Start <i>ChartReader</i> .                      |
| <b>i2 ► i2 ChartReader 7 ► Documentation</b> | Access the product documentation in PDF format. |

**Note:** Administrator privileges are required in order to install *ChartReader*.

### Automated and silent installs

To install an i2 product with all of its default settings, but with no need for intervention from the user, you can perform a "silent install" like this:

```
Setup.exe /s /v/quiet
```

In terms of the installed product, issuing this command has the same effect as double-clicking the file and giving the simplest possible (affirmative) response to every question. However, the user sees no feedback at all about the installation process until the product shortcut appears in the **Start** menu.

To provide the user with a little more information about what is happening to their computer (but still using default options, and allowing no intervention), you can use `/passive` instead of `/quiet`:

```
Setup.exe /s /v/passive
```

For more details refer to the *i2 Products Packaging and Deployment Guide*.

### Using Windows Installer (MSI)

This version of *ChartReader* is available as an MSI Package. For more details on installing using Windows Installer please refer to the *i2 Products Packaging and Deployment Guide*.

### Third party software

Installing *ChartReader* installs third party software. For full details of the third party software installed and how to prevent its installation, refer to the *i2 Products Packaging and Deployment Guide*. In order to have Microsoft .NET Framework information dialogs displayed in a local language you need to install a corresponding language pack. You can download Microsoft .NET Framework version 2 language packs from the Microsoft Web site:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=39c8b63b-f64b-4b68-a774-b64ed0c32ae7&DisplayLang=en>.

### Customizing installed files

For information on Customizing installed files please refer to the *i2 Products Packaging and Deployment Guide*.

## Modification and Uninstallation

Installing *ChartReader* adds an entry to your Add or Remove Programs:

Use this entry to change features of *ChartReader* such as *Online iLink* and also to uninstall *ChartReader*.

## Known Limitations

### Displaying OLE objects

*ChartReader* requires the presence of OLE server applications on the computer when displaying OLE objects on a chart. For example, *ChartReader* displays pictures (JPGs or BMPs) using whichever application is registered as an OLE server for picture files on the computer.

On many computers Microsoft Photo Editor, which is part of Microsoft Office 2000 and Microsoft Office XP, is used as the OLE server to display pictures in *ChartReader*. However, Microsoft Photo Editor is not a component of Microsoft Office 2003, which means that *ChartReader* may not be able to display pictures on a computer solely with Office 2003. Office 2003 is provided with Microsoft Office Picture Manager which is unable to act as an OLE server.

There are various solutions to this problem.

- Install Office 2000 or Office XP instead of Office 2003. Photo Editor should be included as part of the Office install.
- Install Photo Editor from the Office 2000 or Office XP CD. Microsoft provide guidelines for how to do this from their Web site:

<http://support.microsoft.com/?kbid=817095>

If Photo Editor is still on the computer then using the File Types dialog in Office Picture Manager to disassociate Office Picture Manager from pictures may restore Photo Editor as the OLE server for pictures.

- Install a different application that is able to act as an OLE server for pictures. For example JASC Paint Shop Pro can act as an OLE server for pictures.

## Printing

The *ChartReader* icon set incorporates transparency so that icons may be used on areas of the chart where the background is not white, for example in filled event frames or on top of background items. The printing of these icons is complex and on some older computer and printer combinations there may be problems. In particular, the icons may print incorrectly or printing may be very slow. To overcome these difficulties, two printing options are provided, as described below. These options can be found in the Advanced Printer Setup dialog, which is accessed using the **Advanced** button on either the Printer Setup or Print dialogs.

- Always Simulate Transparent Icons

This option uses an alternative, simpler means of printing transparent icons. Try this option if the icons do not appear correctly. Printing will be slower using this option.

- Use Basic Icon Drawing

This option uses a very basic means of printing icons. Try this option if the icons do not appear correctly or if printing is too slow. Printing will not include any transparency using this option and therefore icons will always have a white square surround.

### **Error when ChartReader is embedded in more than one tabbed Internet Explorer 7 web page. (# 29362)**

Reported: 6.0.55

If more than one web page containing the embedded *ChartReader* is loaded in a tabbed Internet Explorer 7, an error occurs when one of the tabs is closed.

### **Window size is not retained on exit (# 28297)**

Reported: 7.0.0

The size and position of the *ChartReader* window is not retained when the application is closed.

### **Dragging an Online iLink visualization into ChartReader 7 fails if ChartReader 6 has been installed (# 31059)**

Reported 7.0.7

Dragging an *Online iLink* visualization into *ChartReader 7* fails if *ChartReader 6.0.13* or earlier with *Online Chart Saver* has been installed.

In order to save *Online iLink* visualizations continue to use *Analyst's Notebook 6* or *ChartReader 6*. Once the visualizations have been saved in version 6 they can be opened in version 7.

### **An error can occur when a user logs on using Terminal Services (# IR 1628)**

Reported 7.0.7

When a user connects to the server via Terminal Services an error "Only administrators have permission to add, remove, or configure server software during a Terminal Services remote session. If you want to install or configure software on the server, contact your network administrator" can occur.

To resolve this issue the administrator must run *ChartReader* on the server.

### **Windows Vista Known Limitations**

*ChartReader* can be installed and operates on Windows Vista. However not all aspects of product behavior may be as effective as on Windows 2000 and XP. i2 is committed to updating its product suite to fully support Vista in the near future.

Known issues with *ChartReader* operating on Windows Vista are as follows:

#### **Some third party components are not fully supported on Vista (#31000)**

Not all of the third party components that are installed and used by *ChartReader* are claimed to be supported on Vista by their suppliers. As they become available i2 will include supported versions of third party applications in future releases. Unless stated in the known issues below the third party components have not shown to cause issues.

#### **What's This? Help is not natively supported in Windows Vista (#30396)**

Reported: 7.0.0

*ChartReader* uses Windows Help (WinHlp32.exe) to deliver What's This? Help functionality. Microsoft is not shipping Windows Help with Vista. You can download a

compatible version of Windows Help from Microsoft Download site  
<http://go.microsoft.com/fwlink/?LinkID=82148>

More information can be found on Microsoft Knowledge Base  
<http://support.microsoft.com/kb/917607>

### **OLE representation of a hyperlink as a picture is not displaying correctly on Microsoft Windows Vista (#29882)**

Reported: 7.0.0

When inserting a hyperlink as an OLE object the entity should display as an Internet Explorer symbol. However in *ChartReader* on Microsoft Vista it displays as a different symbol. The chart item name is suffixed with (Command Line). The entity also exhibit unusual display behavior when zooming.

### **Document Properties do not work on Windows Vista (#30361)**

Reported: 7.0.0

Some entries in the summary information are not visible on Windows Vista. The 'Description' and 'Origin' sections are not visible through Explorer.

### **Contacting i2**

Technical support is available to anyone whose organization has opted for our annual support program. If you have a question and cannot find a solution in the online help, you can send an e-mail to the i2 Technical Support team.

- For customers in North and South America, e-mail [support@i2inc.com](mailto:support@i2inc.com).
- For customers in the UK or the Rest of the World, e-mail [support@i2.co.uk](mailto:support@i2.co.uk).

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[www.i2group.com](http://www.i2group.com).